

ABSTRACT

A system for automatically processing claims is disclosed. The system includes an application that runs on a computer. Technicians use the application to complete claims information. Claims information includes information related to damage to a company asset. The system can determine the nature and possible location of a malfunction and redirect technician resources appropriately. In another aspect, the system can receive information from multiple technicians and can determine if a single incident caused multiple technicians to be deployed and can produce a single bill that includes the costs associated with dispatching multiple technicians.

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